

# Stronger through Collaboration

Along with its business growth, MBSS continuously strives to increase its positive contribution to the lives of the surrounding communities and environment through a series of programs and initiatives throughout 2023. To ensure that the programs implemented are sustainable and to strengthen synergies with stakeholders, especially beneficiaries and the surrounding communities, the Company collaborates with various partners in the programs implementation that support the Company's sustainability principles. Thus, the programs implemented by the Company are not only from us, for us and by us, but involve the entire organization and stakeholders that can encourage the Company's sustainable growth in the long term.



# **Table of Content**

Theme	1
Table of content	2
About This Report	3
Economic Performance Highlights   Environmentally Friendly Product	4
Local Supplier Engagement	5
Biodiversity Preservation   Social Performance Highlights	6
President Director's Message	7
About MBSS   Vision and Mission	10
Corporate Values   Our Sustainbility Strategy	11
Our Sustainbility Culture	12
Corporate Information	13
Our Products and Services   Association Membership   Materiality	14
Boundary of Material Topics in The Report	15
Stakeholders Engagement	16
Our Target and Progress	17
Sustainbility Governance   Implementation of Sustainbility Governance   Structure of Sustainbility Governance	18
Unit in Charge in the Implementation of Sustainable	19
Supervision of The Sustainability Governance Implementation   Risk Assessment on The Implementation of Sustainability Governance	20
Structure of Risk Management Function   Overview on The Effectiveness of The Risk Management System   Challenges on The Implementation of Sustainability Governance	21
Competency Development Related to Sustainability Aspect   Financial Performance Growth	22
Economic Value   Comparison of Performance Target and Realization	23
Growing Responsibly   Our Approach   Carbon Emissions	24
Energy Efficiency	27
Paper Use Efficiency   Water Efficiency   Waste Management	28
Maintain Marine Ecosystems	29
Delivering Excellence   Safety First	30
Crew Development & Creative	32
Human Capital Development	33
Diversity and Equality	34
Good Labor Practices   Regional Minimum Wage	35
Innovation and Technology Development	36
Safety Evaluation Of Services	37
Waste Management	38
Sharing is Caring   Corporate Social Responsibility (CSR) Activities	39
Complaint Reporting for Stakeholders	44
GRI Standards	45

# **About This Report**

[GRI 2-2, 2-3, 2-4, 2-5][POJK G.1, G.3]

The purpose of our sustainability report is to inform our key stakeholders about the environmental, social and governance (ESG) aspects of our business, which are based on stakeholder input and shape the content for this report.

### Report Framework

This report is prepared with reference to Financial Services Authority Regulation (POJK) No. 51/POJK.03/2017 and Financial Services Authority Circular Letter (SEOJK) No. 16/SEOJK.04/2021. In addition, this report also refers to the Global Reporting Initiative (GRI) Standards in 2021 with conformity: 'with reference to the GRI Standards', following the GRI Standards reporting principles of Accuracy, Balance, Clarity, Comparability, Completeness, Sustainability Context, Timeliness and Verifiability.

### Report Coverage

This report covers our sustainability strategy, initiatives and operating performance in the period from January 1 to December 31, 2023 and is consolidated with the Company's 2023 Annual Report, unless otherwise stated.

Where possible, data from previous financial years is included for comparison. This report forms an integral part of the Company's 2023 Annual Report which can be found here:



### **External Data and Assurance**

Until the end of 2023, there were no changes and restatements of information that had been presented in previous reports. To ensure the reliability and credibility of our data, internal verification was conducted and approved by the Board of Directors and Board of Commissioners. Financial data has been audited by the Public Accounting Firm (KAP). This report does not use the verification process by an independent external party.

### Feedback on Previous Year's Report

Until the end of 2023, the Company did not receive any feedback on the previous sustainability report from stakeholders. Nevertheless, the Company continues to make improvements in the presentation of data in this year's report.

### **Reporting Contacts**

We appreciate the feedback and see it as an opportunity to identify areas for improvement going forward. If you have any feedback on this report, please send it to:

### **Head Office**

Autograph Tower
Thamrin Nine Complex
Jl. MH. Thamrin No. 10
Tanah Abang, Jakarta 10230
Tel.: +6221 60603688

#### Contact

Mustain Budiyanto Tito Hari Prasetya CSR & Community Relations

# Economic Performance Highlights [B.1]



# **Environmentally Friendly Product**

Until the end of 2023, the Company did not have environmentally friendly products. The Company's business activities is in sea transportation and transshipment services that have fulfilled the standard of ISO 14001:2015 Environmental Management System, ISO 9001:2015 Quality Management System, and ISO 45001:2018 Health and Work Safety Management System.



Fleet	2023	2022	2021
Tug Boats	34	62	64
Barges	49	54	54
Floating Crane	1	1	6
Support Vessel	1	1	1

# Local Supplier Engagement [B1]

The Company always engages local suppliers in developing its businesses in order to provide positive contribution to the local communities economic improvement. Throughout 2023, a total of 3,284 POs were issued from SCM Procurement technical to 214 local vendors for the supply of engine parts, navigation and communication equipment and ship maintenance support items (paint and paint equipment, support equipment in the engine room, etc.), including vendors supporting the delivery of oil products using local strength in the supply movement.

Year	Local Supplier
2023	214
2022	388
2021	416



Energy Use	2023	2022	2021	Unit
Electricity Use	87,057.7	176,719.8	184,643.6	kWh
Fuel Use of Operational Fleet	13,932,197	22,698,630	24,020,445	Litre
Generated Emissions				
Scope 1 Emissions - Vessel & Vehicle				
Vessels Operations	37,226	56,241	61,886	tCO <sub>2</sub>
Increase (Decrease) of Vessels Operations Emissions	(19,015)	5,378	5,645	tCO <sub>2</sub>
Operational Vehicle	23.3	55.5	31.9	tCO <sub>2</sub>
Increase (Decrease) of Operational Vehicle Emissions	(32.2)	(23.6)	80.4	tCO <sub>2</sub>
Scope 2 Emissions - Electricity				
Electricity	86.9	156.3	166.7	tCO <sub>2</sub>
Increase (Decrease) of Scope 2 Emissions	(69.4)	(10.4)	(37.3)	tCO <sub>2</sub>
Waste				
Total Waste	12	58	90	Ton
Increase (Decrease) of Waste	(46)	(32)	(377)	Ton



As part of its biodiversity conservation efforts, the Company has coral reef transplantation and mangrove tree planting programs.

Description	2023	2022	2021	Unit
Coral Reef Tranplantation Area	500	300	250	m2
Accumulated of Mangrove Trees Planting	10,500	8,000	5,500	Tree

# Social Performance Highlights [B.3]

Description	2023	2022	2021	Unit
MBSS Cerdaskan Anak Bangsa Scholarship Recipients	51	78	90	Student
Jaring Ikan Program	175	290	500	Fishing Net
Training Hours	793.5	756	990	Hour
Total Recordable Injury Rate (TRIR)	2.21	2.04	3.10	Rate
Lost Time Injury Frequency Rate	0.0	0.66	0.31	Rate



# President Director's Message [D.1]

Dear Honorable Stakeholders,

On behalf of the Board of Directors, we present to you the Sustainability Report of PT Mitrabahtera Segara Sejati Tbk ("the Company") for the year 2023. As we reflect on the past year, we recognize the challenges we faced, the milestones we achieved, and the opportunities that lie ahead.

2023 was a year of continued dedication to our core values of integrity, collaboration, agility, performance excellence, and awareness. Despite the ever-evolving landscape of the global economy and the challenges, we remained steadfast in our commitment to responsible business practices and environmental stewardship.

For the Company, sustainability is not just a buzzword it is integrated into our business operations. We understand that our operations have far-reaching impacts on the environment, society, and economy, and we are fully committed to mitigating any potential drawbacks while maximizing positive contributions.



### Policies in Responding to Challenges and Sustainability Strategy

In the dynamic landscape of 2023, the Company recognized the imperative to grow stronger through collaboration. Traditionally, our sustainability initiatives were conducted internally, focusing solely on our objectives and outcomes. However, we've embarked on a transformative journey, expanding our approach to encompass the involvement and engagement of diverse stakeholders, including partners, local communities, and governmental bodies. This strategic shift ensures that our sustainability initiatives are not only impactful but also sustainable in the long run.

One of our key strategies has been to actively engage with stakeholders, foster open dialogue and collaboration. By listening to the perspectives and insights of our stakeholders, including local communities and government representatives, we gain valuable understanding of their needs and priorities. This enables us to tailor our sustainability initiatives to address local concerns and contribute positively to the communities in which we operate.

Furthermore, our commitment to collaboration extends to partnering with local governments to align our sustainability efforts with their programs and priorities. By leveraging our resources and expertise in tandem with governmental initiatives, we aim to maximize the collective impact of our sustainability endeavors and drive meaningful change at both local and regional levels.

Through these collaborative endeavors, we aim to enhance the resilience of our sustainability initiatives, ensuring that they not only meet the needs of the present but also contribute to a sustainable future for generations to come. By working hand in hand with our stakeholders, we are confident in our ability to overcome challenges and achieve our shared vision of a more sustainable world.

### Sustainability Performance Highlights in 2023

Throughout 2023, the Company collaborated with local governments, fellow companies, and various partners to execute a series of impactful initiatives aimed at advancing sustainability across environmental, social, and governance fronts.

In environmental initiatives, the company partnered with local stakeholders, facilitating coral reef transplantation activities at the Soropia-Konawe Coral Stock Center, contributing to the preservation and restoration of marine ecosystems. Our efforts extended to the rehabilitation of mangrove forests in Kolaka, emphasizing the importance of coastal ecosystem restoration for biodiversity and climate resilience. Additionally, we provided skill improvement training for Kolaka Mangrove activists, empowering local communities with the knowledge and expertise to actively participate in conservation efforts.



In social initiatives, through the MBSS Cerdaskan Anak Bangsa Batch XII 2023, we granted scholarships to children of sea crew members and offshore employees, underscoring our commitment to education and the empowerment of maritime communities. Furthermore, in collaboration with PMI DKI Jakarta, we organized the "Give the Gift of Life" blood donation campaign, demonstrating our dedication to supporting public health initiatives and saving lives. As part of our ongoing commitment to community development, we continued the Jaring MBSS Untuk Nelayan Berdaya program. This initiative aims to help fishermen be more productive by providing 175 nets to fishermen in Pasir Mayang Tanah Grogot Village, continuing our previous efforts and a total of 1,065 nets distributed from 2020 to 2023.

In governance initiatives, we continued to prioritize gender equality by ensuring representation of both female and male executives in our leadership ranks, fostering a diverse and inclusive corporate culture. Our emphasis on employee engagement remained strong, nurturing a supportive work environment and encouraging active participation in company initiatives. We also upheld the principles of Good Corporate Governance (GCG), integrating ethical practices, transparency, accountability, and sustainability into our operations. Moreover, we maintained robust risk management mechanisms and whistleblowing protocols, promoting integrity and responsible decision-making across all levels of the organization.

Sustainability Report

### **Sustainability Target Achievement Strategy**

As we move forward into 2024, the Company is committed to further advancing our sustainability agenda and achieving our targets through strategic partnerships and enhanced internal governance. Recognizing the growing importance of Environmental, Social, and Governance (ESG) factors in business decision-making, we have established an ESG Committee within our organization. This committee will be tasked with overseeing our sustainability efforts, setting strategic priorities, monitoring performance, and ensuring alignment with international best practices and standards.

We are committed to setting ambitious yet achievable sustainability targets across environmental, social, and governance dimensions. These targets will serve as guiding principles for our actions and enable us to track our progress towards sustainability goals effectively. Additionally, we will ensure transparency in reporting our performance against these targets to our stakeholders.

We recognize that sustainability is a journey of continuous improvement. Therefore, we will remain agile and adaptable, continuously reviewing and refining our strategies and initiatives based on emerging trends, stakeholder feedback, and evolving regulatory requirements. By fostering a culture of innovation and learning, we will stay at the forefront of sustainable business practices.

Engagement with our stakeholders will remain a cornerstone of our sustainability approach. We will seek regular input from stakeholders, including employees, customers, local communities, investors, and regulators, to understand their evolving expectations and incorporate their perspectives into our decision-making processes.

### Closing

As we conclude this message, we extend our gratitude to all our stakeholders for their continued support and collaboration in our sustainability journey. Together, we have made significant strides towards a more sustainable future, but our work is far from over.

Looking ahead to 2024 and beyond, the Company remains steadfast in our commitment to advancing sustainability, driving positive impact, and creating shared value for all. We invite you to join us on this journey as we strive to build a brighter, more sustainable tomorrow for generations to come. Together, we can make a difference and leave a lasting legacy of responsible stewardship for our planet and its people.

On behalf of the Board of Directors,

Armand Setiawan Tanudjaja
President Director

# About MBSS [GRI 2-1]

# Company at a Glance [D.1]

PT Mitrabahtera Segara Sejati Tbk (MBSS) is a one of the leading sea transportation and transshipment services companies in Indonesia which provides integrated solutions for sea transportation of bulk goods, especially coal and nickel. MBSS was established in 1994 in Jakarta, Indonesia as a shipping company.

In 2011, MBSS was successfully listed on the Indonesia Stock Exchange and in 2021 MBSS became a member of the Galley Group. By applying international operating standards and industry best practices, MBSS is committed to sustainable growth and excellence through its business strategy and efficient operations to ensure reliable services and win-win solutions for clients.

### What We Do [GRI 2-6]

MBSS provides maritime transportation and transshipment for bulk materials, particularly coal and nickel. In order to do so, MBSS operates a large fleet of tugs and barges as well as floating cranes, enabling it to provide integrated barging and transshipment logistics solutions.

### Vision and Mission

### **Our Vision**

To be the premier provider of service excellence across our diversified portfolio with a global presence and becoming the pride of Indonesia.



# **Our Mission**

- 1. Deliver energy with safety and excellence.
- 2. Foster and empower quality talent.
- 3. Harness the Power of Digital and Data

# Corporate Values [C.1]

# Integrity

Honest with oneself, others, know and do what is right.

### Collaboration

Actively contributing and working together with others based on trust and shared interest rather than personal interests.

# **Agility**

Growth mindset, continuously improve and creatively solving the problem.

### Performance Excellence

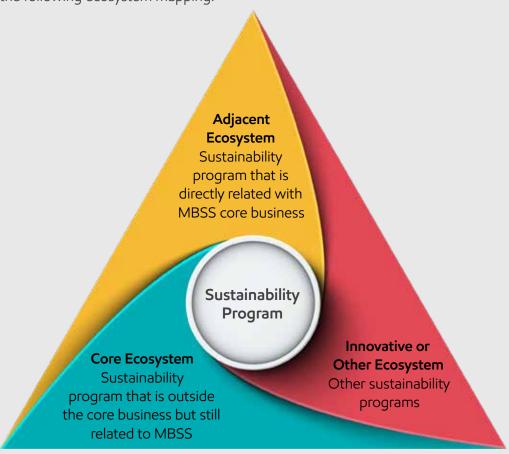
Deliver outstanding achievement.

### **Awareness**

Prioritize care, empathy and active listening when interacting with each other, customers and communities.

# Our Sustainability Strategy [GRI 2-22, 2-23]A.1]

MBSS implements a sustainability strategy by involving stakeholders so that the sustainability programs and efforts can be sustainable. In establishing the sustainability program, the Company conducted the following ecosystem mapping:



2023



Several sustainability program pillars of the Company are as follows:

#### **Health Pillar**

Health is the main asset of the community in working and building the nation. MBSS collaboration with the government and other components of the nation to carry out joint programs to improve the quality of public health.

#### **Education Pillar**

Ensuring the quality of education is a guarantee for the nation's future. MBSS seeks to take part in physical and non-physical improvement programs for learning support facilities to improve the quality of learning and teaching.

### **Community Empowerment Pillar**

The community become a strategic partner in the company's operations, community empowerment and partnership are approaches used to improve the quality of community life in a sustainable manner.

#### **Environment Pillar**

MBSS recognize the role of marine ecosystems in global climate change, especially in sequestering carbon to help mitigate global warming. MBSS seek to collaborate with local communities and stakeholders to jointly maintain and support the sustainability of marine ecosystems and strive to raise environmental awareness for a greener environment.

# Our Sustainability Culture [GRI 2-24]E.2]

Sustainability and Social Responsibility are part of the Company's values, MBSS strive to always be empathetic to changes in the environment and society as well as providing added value and contributing to the welfare of society. A culture of sustainability is always implemented within the Company in line with the Company's values.



# **Corporate Information**

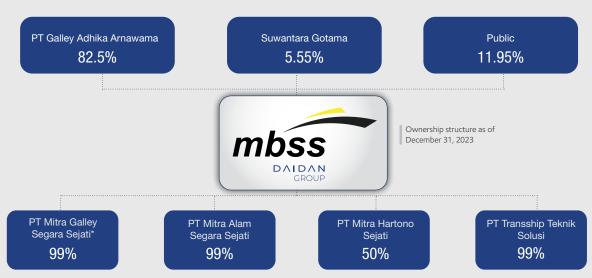
### Organization Scale [C.3]



### Our Value Chain [GRI 2-6]



### **Share Ownership**



\*)The name change of PT Mitra Swire CTM to PT Mitra Galley Segara Sejati based on the amendment of the Company's deed No. 3 dated August 8, 2023.



## Our Products and Services [GRI 2-6][C.4]

MBSS provides integrated one stop sea logistics and transportation solutions for bulk materials, particularly coal and nickel. Its integrated transportation solutions cover material handling and operation of onshore facilities, barging and transshipment services. With its large fleet and excellent operational track record, including a strong safety record, MBSS is positioned to be a logistics provider of choice in Indonesia.

### **Barging**

MBSS' barging segment services comprise transport of cargo from loading port to unloading port, as well as transport from loading port to anchorage point for transshipment of bulk materials. As of December 31, 2023 MBSS owned 49 barge ranging from 300 ft to 365 ft barges and 34 tug boats with engine capacity ranging from 1,600 HP to 2,800 HP.

### Floating Crane

As of December 31, 2023, the Company owns one floating crane with capacity 18,000 MT per day to perform transshipment of bulk materials from barges and transfers to the anchored ocean-going vessels. The Company's entire fleet is equipped with satellite-based GPS tracking and fully insured.

# Association Membership [GRI 2-28][C.5]

The Company has been members in some associations as follows:

Association Name	Status	Scale
INSA – Indonesian National Shipowners' Association	Member	National
ICSA – Indonesia Corporate Secretary Association	Member	National

# Materiality [GRI 3-1, 3-2]

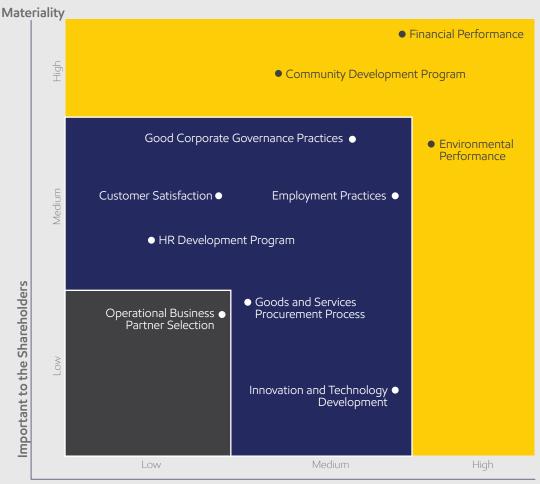
MBSS materiality assessment was undertaken to identify material topics most relevant to corporate sustainability strategy, based on their current significance to our stakeholders and company business. Those topics were then matched with material topics from the GRI and prioritized using the Principles of Materiality and Stakeholder Inclusiveness. The results are identified in our materiality matrix and the results from this materiality assessment are reviewed and used for the MBSS 2023 sustainability report.

For 2023, the outcome of this process is a set of 3 high material topics:

- 1. Financial performance
- 2. Environmental performance
- 3. Community development program

### **Matrix of Material Topics**

Below is the matrix of material topics in this report.



Important to the Company

# **Boundary of Material Topics in The Report**

Based on the materiality assessment taken by the Company in determining the material topics in the report, below is the list of material topics with high impact and its boundary.

No	Material Topic	Impact to the Company	Boundary
1.	Financial performance	Internal	Company
2.	Enviromental performance	Internal	Company
3.	Community development program	Internal	Company

# Stakeholder Engagement [E.4]

Company's commitment to sustainability starts with listening to stakeholders. Through a variety of engagement channels, MBSS seeks to understand and integrate the needs and interests of its stakeholders into all aspects of MBSS operations and sustainability strategy.

MBSS main stakeholders who are relevant to sustainability, are those considered by the company to have a direct or indirect interest in, or can influence or be impacted by its business activities.



Below is the Company's stakeholders engagement in the Company's operations. [102-40][E.4]

Stakeholders	Methods of Engagement	Frequency
	General Meeting of Shareholders	Annually
	Annual Report	Annually
Shareholders	Quarterly Performance Announcement	Quarterly
	Public Expose	Annually
	Press Conference	As Required
	Compliance to prevailing regulations	As Required
Dagulatara	Annual Report	Annually
Regulators	Monthly Report	Monthly
	Quarterly Report	Quarterly
	Employee Gathering	Annually
	Town Hall Meeting	Monthly/Quarterly
Employees	Education and Training	As Required
	Volunteering	As Required
	Customer Gathering	As Required
Customers	Customer Satisfaction Survey	As Required
	Complaint Mechanism	As Required
Dusiness Darta are	Gathering	As Required
Business Partners	Periodic Evaluation	As Required
Land Campunit	Community Development Program	As Required
Local Community	Participating in community activities	As Required

Sustainability Report

Our Target and Progress
Below where the Company's progress throughout 2023 and its target in the future.

Material Sustainability Topics	Progress in 2023	Targets	Status
Financial Performance	MBSS recorded a decrease in net profit by 3.7% in 2023.	Financial performance has consistently increased from year to year.	Need to improve
Environmental Performance	<ul> <li>Planting 2,500 mangroves in Kolaka</li> <li>Transplantation of 200 (m2) coral reef spiders in Soropia, Konawe.</li> </ul>	<ul> <li>Planting 25,000 mangrove trees by 2030.</li> <li>Transplanting 1,500 (m2) reef spiders by 2030</li> </ul>	On Track
Community development program	In the mangrove planting program, training was also conducted for 90 community mangrove activists who were trained to be the guardians of mangrove forests.	All Environmental sustainability programs are also Community Development Programs.	On Track



# Sustainability Governance

In realizing its commitment to provide service and operational excellence in achieving sustainable growth, MBSS implements sustainable governance, so that it can reduce the negative impacts and increase the positive impacts of its business operations by taking into account social, environmental and economic aspects. This commitment becomes a strategy and vision to create a sustainable business and support the Sustainable Development Goals (SDGs).

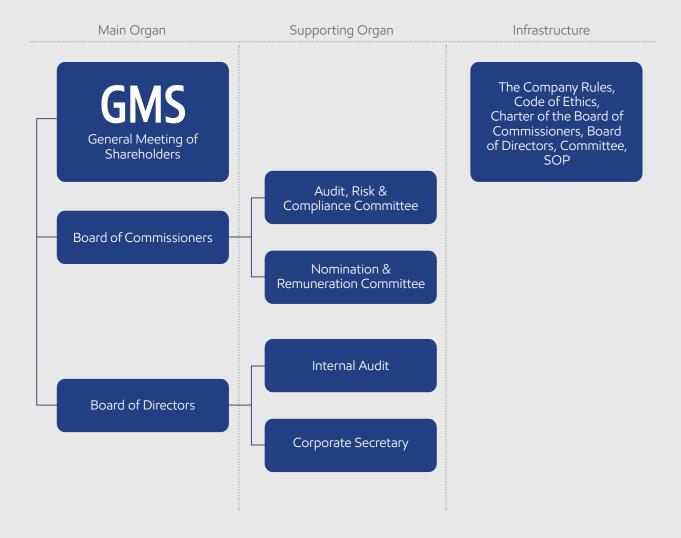
# Implementation of Sustainability Governance

MBSS is committed to maintaining high standards of business ethics and sustainable governance practices based on the principles of good corporate governance (GCG) of ethical behavior, transparency, accountability, and sustainability. Consistent application of strong corporate governance practices in all company activities and interactions can build and maintain trust with stakeholders and promote long-term performance growth.

# Structure of Sustainability Governance

[GRI 2-9, 2-10, 2-11, 2-12, 2-13, 2-15, 2-16, 2-18, 2-19, 2-20, 2-21, 2-26, 2-27]

In relation to the Company's commitment to implementing sustainable governance by taking into account economic, social and environmental aspects, the Company refers to the following framework:

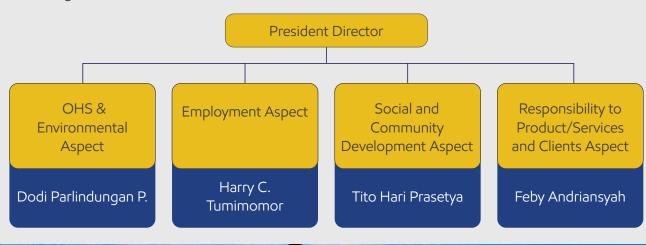


The main organs in the Company's governance structure consist of the GMS, the Board of Commissioners and the Board of Directors. In carrying out its duties and responsibilities, the Board of Commissioners is assisted by supporting organs namely the Audit, Risk & Compliance Committee and the Nomination & Remuneration Committee, while the Board of Directors is assisted by Internal Audit and Corporate Secretary. The duties and responsibilities of each organ, as well as nomination and remuneration procedures including the amount of remuneration of the Board of Commissioners and Board of Directors have been presented in the Company's annual report.

For effective implementation of GCG, each organ coordinates by organizing regular meetings to discuss the Company's condition and other strategic issues. The Company also implements a conflict of interest policy that applies to employees at all levels of the organization. In addition, the Company also ensures compliance with all applicable laws and regulations in carrying out its business activities.

# Unit in Charge in the Implementation of Sustainable

The person in charge of the implementation of Environmental, Occupational Safety and Health, Community Development, and Products/Services and Clients of MBSS can be explained in the following chart:







# Supervision of The Sustainability Governance Implementation [GRI 2-12, 2-14]

Each unit responsible for each area will then report to the relevant Directorate. The person in charge of implementing Sustainability as a whole is the President Director who is in charge of determining the sustainability policies, coordinating sustainability practices carried out by related divisions and managing data and information traffic related to sustainability.

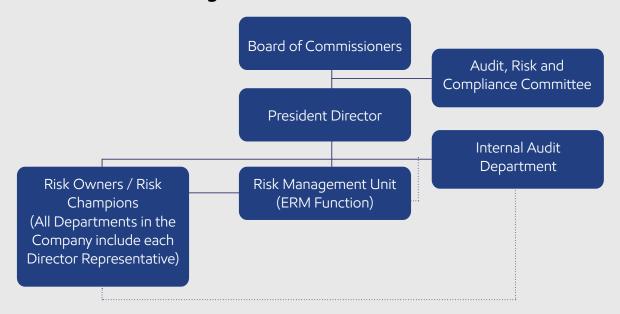
# Risk Assessment on The Implementation of Sustainability Governance [GRI 2-25][E.3]

As part of the implementation of sustainability governance, the Management believes in the importance of risk management for business continuity and sustainable growth. MBSS on a regular basis identifies, measures, monitors and controls risks on the implementation of Sustainable Business related to Economic, Social and Environmental aspects.

The overall objective of the risk management is to control the risks effectively and minimize the effects that could lead to further losses. Risk management is designed to identify potential events (risks) that may affect the Company and then to be managed in such a way, so that it is in accordance with risk appetite (risk tolerance).

The Company's risk management system applies the three lines of defense principle, with business process owners as the first line of defense who owns and manages its business risks (own and manage risks). The risk management function under the Corporate Plan, ERM & Investor Relation Unit acts as a second line of defense to monitor and coordinate risk management and guide the first line of defense (monitor risks). The internal audit function becomes the third line of defense, providing independent assurance of risk management and control effectiveness.

# Structure of Risk Management Function



# Overview on The Effectiveness of The Risk Management System

In 2023, MBSS implemented monitoring and control over risk management in accordance with the provisions. The effectiveness of MBSS' risk management system is periodically evaluated by the Audit, Risk and Compliance Committee, with input from the Internal Audit Unit. The Board of Directors and Board of Commissioners assessed that the Company's risk management system is adequate and effective.

# Anti Bribery Policy [GRI 205-1, 205-2]

MBSS has an ethics committee and whistleblowing also policies and operations standard procedure to prevent, detect and also handle bribery related issues.

Throughout 2023, there were no bribery actions occurring in all business units of the Company.



# Challenges on The Implementation of Sustainability Governance [E.5]

In implementing sustainability governance that covers the aspects of economy, environment, and social, there were some challenges faced by the MBSS in 2023 as follows:

- 1. The Company's operational areas span Sumatra, Java, Kalimantan and Sulawesi, so the environmental risks and impacts will also be greater.
- 2. Sustainability programs carried out in distant areas make monitoring a challenge.

Responding to those challenges, MBSS has prepared initiatives as follows:

- 1. Determining program priority areas to collaborate with the community in striving for a better environment.
- 2. Establish a leader champion for a program so that delegation, monitoring and control of the program can be carried out.

# Competency Development Related to Sustainability Aspect [GRI 2-30][E.2]

To improve the understanding and development of sustainable implementation, MBSS has provided training programs as follows:

### Competence Development related to Sustainability Aspect in 2023

Organizer	Description	Implementation
SSCX	Unlocking the Power of Lean Six Sigma	April
Prosyd Academy	Pengawas Operasional Pertama	May
Prosyd Academy	Pengawas Operasional Madya	May
PGW	Fire Fighter Workshop	July
Dinas Perhubungan Laut	ISM Code Awareness	September
BPPTI	TOT IMO Course 6.09	October
Pemadam Kebakaran Kota Kendiri	Pemadam Kebakaran & P3K	November

# **Growing Sustainably**

Commitment to provide service and operational excellence encourages the Company to improve its performance, so it can continue to grow in a sustainable manner.

# Our Approach

Throughout 2023, MBSS continued to strengthen synergy and alignment of strategies including in the economic aspect by increasing performance accountability at all levels within the organization and also conducting business rationalization.

### Financial Performance Growth

In 2023, the Company recorded revenues of US\$63.186,8 million, of which the Barging segment contributed 97,5% (US\$ 61.629.638 million) and Floating Crane segment 2,5% (US\$ 1.557.415 million). Total assets and liabilities of the Company were recorded US\$247.067,9 million and US\$ 36.253,1 million respectively in 2023.

Description	2023	2022	2021
Revenue	63,186.8	88,374.0	73,405.1
Gross Profit	19,030.1	26,445.7	15,187.5
Net Profit	24,639.0	25,585.5	12,412.0
Assets	247,168.1	210,993.9	177,639.1
Liabilities	36,253.3	24,885.2	8,532.1

In million US\$

### Economic Value 1531

In 2023, the Company recorded a revenue of US\$ 63,186.8 million as the economic value generated. Meanwhile, the total economic value distributed in 2023 was US\$ 48,484.5 million, so the retained economic value was US\$ 14,773 million.

**Table of Generated and Distributed Economic Value** [201-1]

Description	2023	2022	2021
Generated Economic Value			
Revenue	63,186.8	88,374	73,405.1
Total Generated Economic Value (A)	63,186.8	88,374	73,405.1
Distributed Economic Value			
Direct Costs	44,156.7	61,928.3	58,217.6
Employee's Salary and Allowance	3,507.3	3,019.1	4,547.2
Tax Income Payment	776.9	3,362.9	904.2
Investment for Community Development Program	23.6	30.1	29.1
Total Distributed Economic Value (B)	48,484.5	68,340.4	63,698.2
Retained Economic Value (A-B)	14,722	20,033.6	9,707.0

In million US\$

# Comparison of Performance Target and Realization

#### Revenue

In 2023, full year revenue was achieved primarly influenced by fairly moderate full market conditions.

#### Profit

As a result of the various improvements made consistently, the Company was able to achieve the target of delivering positive income.



### **Capital Structure**

MBSS continued to maintain a healthy capital structure. The capital structure did not significantly change during 2023.

mbss MITRABAHTERA SEGARA SEJATI Tbk

# **Growing Responsibly**

MBSS takes accountability for the impact that the Company's operations have on the environment in order to create a greener world. Climate change issues, particularly the Greenhouse Gas (GHG) emissions, have became MBSS' focus in managing the operational footprint. MBSS is committed in executing our day-to-day business responsibly, which will not only reduce the GHG emissions, but also result in lower operational costs.

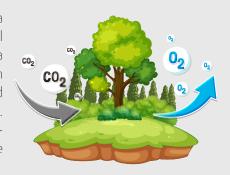
# Our Approach [F.4]

MBSS recognises it has an important role to play in addressing climate change, and more specifically reducing GHG emissions from operations. MBSS also recognises that it must do its part to minimize the environmental footprint by making efforts to integrate environmental considerations into its operations. MBSS is also committed to support the Government to reduce GHG emissions by monitoring and using its fuel consumption efficiently. The efforts of managing the environmental impact in 2023 were taken through activities with a total cost of IDR 530,770,130.

### Carbon Emissions [E11][E12]

The most important factor in reducing GHG emissions has been the continuous improvement in MBSS' operations. MBSS implements a wide range of measurements to reduce the fuel consumption of its vessels and daily operational activities.

MBSS has launched Project Berani, with one out of focus key area is cost reduction by ensuring efficiency and monitoring of fuel consumption in all shipping activities. Not only MBSS has installed a tracking system in the fleet but also developed "Insight" a platform that collates and analyzes the data from the tracking system and allows commercial operations to manage the fuel usage proactively. MBSS also monitors fuel usage data that allows it to identify non-standard fuel consumption, which allows the technical team to take proactive actions to remedy the problem.

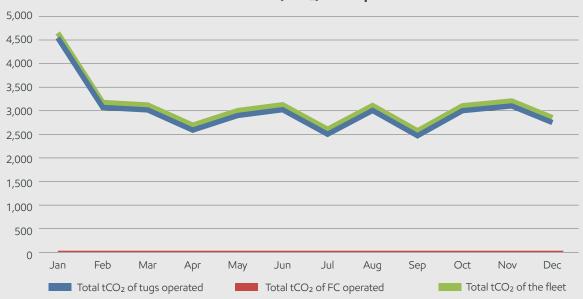


MBSS recorded emission scope 1 reduction from fleet operations in 2023 by 39,8% from  $56,214 \, tCO_2$  in 2022 to  $37.226 \, tCO_2$  in 2023.

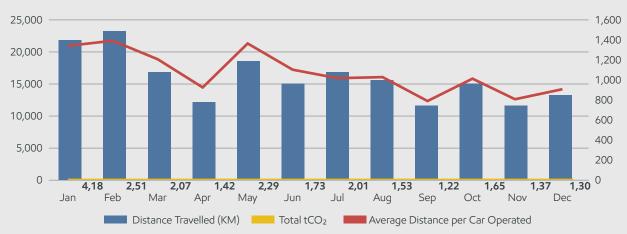
#### Table of Carbon Emission [F.6]

Description	2023	2022	
Scope 1 – Fleet			
Total tCO <sub>2</sub> from fleet	37.266	61.886	
Emission Intensity (per Revenue generated)	0.000590	0.00084	
Scope 1 – Cars			
Average tCO <sub>2</sub> per car operated	23.3	55.5	
Scope 2 – Electricity			
Average tCO <sub>2</sub> per kWh	83.5	156.3	

### Total Carbon Emission (tCO<sub>2</sub>) of Scope 1 - Fleet 2023



Total Carbon Emission (tCO<sub>2</sub>) and KM of Car Operated, Scope 1 - Cars 2023



Total Carbon Emission (tCO<sub>2</sub>) of Scope 2 - Electricity 2023



Table of Carbon Emissions from Fleet in 2023

	Tug Boat			Floating Crane	
Month	Total (tCO <sub>2</sub> ) of the fleet (Tugs & FC)	Total Carbon Emissions of Tug Boats Operated (tCO <sub>2</sub> )	Average CO <sub>2</sub> per Tugs Operated	Total Carbon Emissions of Floating Crane Operated (tCO <sub>2</sub> )	Average tCO <sub>2</sub> per Ton of Cargo Transported
January	4,674	4,659	83.19	15.4	15.4
February	3,112	3,089	57.21	22.8	22.8
March	3,095	3,081	65.55	13.9	13.9
April	2,684	2,664	57.91	20.4	20.4
May	3,025	3,010	62.70	15.2	15.2
June	3,125	3,106	67.53	18.6	18.6
July	2,650	2,630	59.76	20.5	20.5
August	3,050	3,037	69.02	13.6	13.6
September	2,580	2,558	60.90	21.8	21.8
October	3,114	3,094	67.26	19.8	19.8
November	3,188	3,176	81.45	12.0	12.0
December	2,785	2,761	69.03	24.3	24.3
Average tCO <sub>2</sub> US\$ of Revenue Generated				0.00059	

In addition to ensuring efficiency in our vessels' operations to reduce emissions, MBSS also tried to lower the emission generated from its daily operations. Until the end of 2023, there were 23 operational vehicles owned by the Company spread throughout its operations area of Jakarta, Balikpapan, Tanah Grogot, and Banjarmasin. In 2023, total average emission generated per car operated was 0.2 tCO2 as shown in the following table:

Month	Total Carbon Emissions (tCO <sub>2</sub> )	Average Carbon Emissions (tCO <sub>2</sub> ) per car operated
January	4.18	0.25
February	2.51	0.25
March	2.07	0.23
April	1.42	0.18
May	2.29	0.26
June	1.73	0.21
July	2.01	0.20
August	1.53	0.20
September	1.22	0.16
October	1.65	0.20
November	1.37	0.16
December	1.30	0.17
Total	23.30	0.2

Sustainability Report

### **Table of Carbon Emissions from Electricity Usage**

Description	2023	2022
Total Electricity Usage (kWh)	37,266	61,886
Total Carbon Emissions from Electricity Usage (tCO <sub>2</sub> )	23.3	55.5

# **Energy Efficiency** [57]

MBSS always encouraged our people to use electricity efficiently and save energy through various campaigns.

In 2023, electricity consumption was 87,057.7 kWh, decreased by 50% compared to 2022 that was 176,719.8 Kwh. This was due to the relocation of MBSS' office to a new building that has 100% LED lighting, resulting in lower electricity consumption and more efficient use of office floor space.



In 2023, MBSS recorded fuel consumption of 13,932,197 liters, decreased compared to 2022, Company recorded efficiency on the use of fuel 38%. Data regarding our fuel consumption can be seen in the following table:

### **Table of Fuel Consumption**

Month	Fuel Consumption In 2023 (liter)	Fuel Consumption In 2022 (liter)
January	1,744,165	1,735,938
February	1,161,503	1,735,938
March	1,154,913	1,648,118
April	1,002,247	1,922,989
May	1,128,460	1,919,657
June	1,165,234	1,928,999
July	989,072	2,270,356
August	1,138,207	2,052,584
September	964,182	2,087,223
October	1,161,633	2,164,612
November	1,189,220	2,061,997
December	1,039,758	1,292,685
Total	13,932,197	22,698,630

### **Table of Electricity Consumption**

Month	Electricity Consumption In 2023 (kWh)	Electricity Consumption In 2022 (kWh)
January	10,619.6	20,983.7
February	7,468.5	17,788.7
March	6,959.1	15,979.7
April	5,496.4	12,242.1
May	6,119.4	13,313.3
June	5,968.9	13,892.1
July	8,453.6	14,171.1
August	7,328.1	14,877.6
September	7,228.3	14,476.0
October	7,300.8	14,575.6
November	7,296.9	15,329.4
December	6,818.2	9,090.5
Total	87,057.7	176,719.8

# Paper Use Efficiency [F.5]

The Company's daily business activities require a lot of paper. Therefore, MBSS emphasizes all employees to minimize the use of paper and implement initiative in using environmentally friendly material. In addition, MBSS also asks employees to think before they print and also encourages them to print on used papers. Paper usage increased from 42 reams in 2022 to 84 reams in 2023 due to increasing operational activities and document support.



Year	Table of Paper Usage
2023	84 ream
2022	42 ream

# Water Efficiency [F.8]

In 2023, we recorded water consumption of 41,760 tons which a 44% increase water consumption in 2022 that was 23,272 thousand ton.

Year	Table of Water Consumption
2023	41,760 ton
2022	23,373 ton



# Waste Management [E13][E14]

MBSS ensures the shipping activities complied with the International Convention for the Prevention of Pollution from Ships (MARPOL), which regulates the prevention of pollution of the marine environment by ships from operational or accidental causes. It involves the non-hazardous and hazardous waste as well as air pollution generated from our fleet. Below is the waste date from our fleet's operational activities in 2023:

#### **Table of Waste**

Waste	Total (In ton)	Description	
Non-hazardous Waste	3,849	Non-hazardous waste consists of plastics, applied materials, liners, wrappers, crates, sinking paper materials, rags, glasses, metal, bottles and pottery.	
Hazardous Waste	1,642 (Solid Waste – B3)	$\perp$ Dazardous waste consists of hazardous and	
Hazardous vvaste	6,227 (Liquid Waste – B3)	73/78 and/or Government Regulation Number 18 of 1999.	
Oil Spill [F.15]			



# Maintain Marine Ecosystems [E9][E10]

Mangroves and coral reefs have an important role in maintaining marine ecosystems, MBSS has planted 10,500 mangroves throughout 2018-2023 in Grogot East Kalimantan and Kolaka Southeast Sulawesi. In 2023, MBSS planted 2,500 mangroves which are expected to protect the biodiversity of the sea and protect coastal areas from sea wave abrasion. Another effort made was the involvement of local communities to take care of the mangroves planted in Kolaka. The communities involved included the Tahoa village community, Tahoa village government, Kolaka Marine and Fisheries department and Universitas Negeri 19 November Kolaka, Kolaka as well as Kolaka Fisheries Vocational School. In December 2023 MBSS collaboration with these local communities conducted skills training for mangrove activist communities in Kolaka.

### Other Initiatives

In 2023, MBSS also had several other initiatives related to environmental aspects by conducting:

- 1. Rejuvenating the fleet and layoff the fleet that were no longer efficient.
- 2. Moving the Company operational building which was more efficient in consuming electricity because it uses 100% LED lighting.
- 3. Initiating collaboration for the maintenance of mangrove forests in Kolaka by involving local communities, government and universities.

# Complaints Related To Environment [510]

In 2023, MBSS did not receive any complaints from the society related to the aspect of environment.

# **Delivering Excellence**

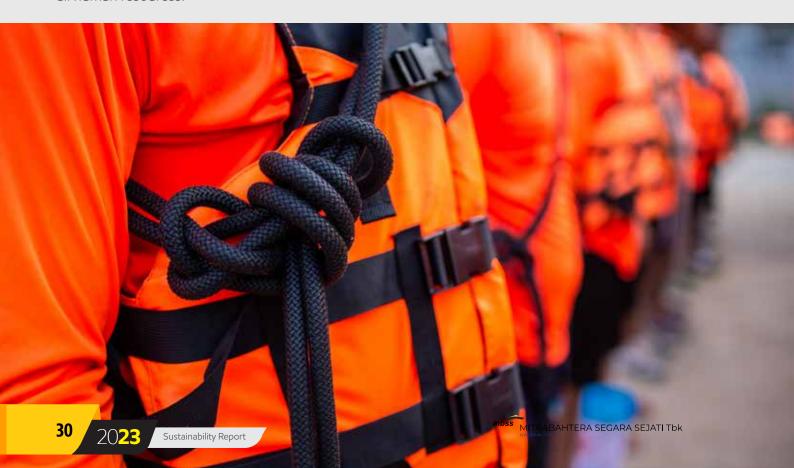
MBSS always strives to deliver operational and service excellence. The initiatives taken in delivering excellence are focused on 3 (three) main aspects of Safety, Human Capital development as well as the development of efficiencies and improvements using innovation and technology. By improving those aspects, MBSS believes that the Company will be able to face the challenges ahead and deliver optimum performance.

# Our Approach

In 2023, the Covid-19 pandemic has announced to be ended in the midst of the year, and for MBSS Management, we remain consistent in taking preventive measures by ensuring the health and safety of our people, which is our main priority. Procedures implementation with regards to lowering the exposure of virus transmission and implementing strict health protocols across our operations are continuously being carried out optimally with vaccination to second Booster. At the same time, MBSS also continuously nourishes and develops the employee to keep up with the dynamic business demands and equip them with capacity and capabilities to improve under these conditions. In order to accommodate that, MBSS instigated innovation and the development of technology to ensure consistent training was delivered across the organization, ensuring monitoring of vessel's operations and fuel consumption, and ensuring the safety of the employees when working from the office.

# Safety First [F.21]

As an operator and provider of transportation services for bulk materials, MBSS faces certain hazards and risks in the course of operational activities. MBSS' management has a strong commitment to uphold its strong Quality, Safety and Health culture as well as Environmental Conservation by maintaining the Company's compliance with regulations and other requirements that apply to the Company's operational activities including the provision of ISM Code, ISO 14001, and ISO 9001. This commitment is also in line with MBSS' efforts to provide a decent and safe working environment for all human resources.



### Mitra QHSE Integrated Management System

The "Mitra QSHE" integrated management system was developed by MBSS in 2015, and has successfully gained recognition from the SGS Certification Agency and the Government.

This is reflected in MBSS' success in obtaining several certificates related to the Management System, including:

#### ISO 9001: 2015

Quality Management System, a certificate issued by SGS United Kingdom since 2006 (Accreditation: UKAS)

### ISO 14001: 2015

Environmental Management System, a certificate issued by SGS United Kingdom in February 2019 (Accreditation: UKAS)

#### ISO 45001:2018

OHS Management System, certificate issued by SGS since February 2019 (Accreditation: UKAS)

#### ISM Code

International Safety Management, where MBSS's "Safety Management Adjustment Document" (DOC) is valid until Nov, 2026.

In addition, MBSS is also developing a web-based HSE reporting system called "SHErasi", which has been go-live.

The implementation of SHErasi will focus on taking corrective actions in a timely, quality and measurable manner by the PIC for any non-conformities that arise as a result of inspections, audits, accident investigations, hazard reports, VISIO and other "HSE leading indicators".

#### Occupational Health and Safety

# The Occupational Health and Safety aspects are top priorities for MBSS.

Throughout the year, Management encouraged all Site Teams along with the HSE Department to have a more proactive mindset regarding Safety, intensify the implementation of the "HSE Tools" like Visual Safety Observation (VISIO), On Spot Monitoring/Inspection as well as hazard report. These initiatives were designed to increase positive participation of every ship crew and ground employees to continue supporting and reporting any findings or discrepancies, safety-related awareness.

This was taken in order to identify unsafe conditions and actions as early as possible for repairs, thus preventing potential loss of both personnel and assets. LTI-FR throughout 2023 was managed with an achievement of xx.

MBSS will continue to intensify activities based on "HSE leading indicator" to reduce the number of work accidents in the future.

### Table of Injury Rate [403-2]

Description	2023	2022
Total Recordable Injury Rate (TRIR)	2.21	2.04
Lost Time Injury Frequency Rate (LTI-FR)	0.0	0.66



# **Crew Development & Creative**

In the process of recruiting crew members, the Company has ensured that the certification of MBSS crew members has complied with the provisions of the Directorate General of Sea Transportation and that all crew members have completed safety training in accordance with the prevailing laws and regulations. In addition, the Training Department ensures that marine employees who will join the ship have participated the PJMT (Pre-Joining Mandatory Training) program and ensure that after the crew is on board they can always receive appropriate training to improve their performance.

In 2023, to improve training programs and materials for crews, the Company changed the Training Department to the Crewing Development and Creative Department. Through this department, the Company has a creative team that collaborates with trainers to develop training materials in video form. By providing training material in video form, the crews can more easily understand the training material presented and also play back the material if needed.

The training methods provided to crews consist of:

#### 1. Online training method

Training is conducted online using Zoom media with a fixed schedule of 2 (two) times in 1 (one) week.

### 2. Onboard training method

This training is conducted to accommodate crew members who cannot attend online training. Many crew members choose this training method because crew members can directly practice the training to get a better understanding, such as practicing the use of safety equipment, navigation, and others.

#### 3. E-learning training method through Gendrang Berita (Genta)

Genta (Gendrang Berita) is a development of 'Loudspeaker', an e-learning application that was officially launched on February 13, 2023. The e-learning training method is expected to accommodate the needs of crew members who are unable to attend both online and onboard training. In this method, there are materials in the form of presentation slides, documents and videos. In addition, there are also information related to the world of shipping such as regulatory updates, innovations, and crew job vacancies. Further development will be done in the future, so that Genta can accommodate training needs effectively and optimally.

Each crew member who has completed the training must complete an assessment to measure their understanding of the training material provided. By the end of 2023, there were 238 crew trainings conducted both online and onboard, with a total of 2,348 participants and 793.5 training hours.

# **Human Capital Development**

For MBSS, managing and motivating employees are very important. We believe that the greater the employee's engagement with the Company, the more productive and enthusiastic employees will be, which will encourage employees to make a better contribution to the Company. The Human Capital Department has reviewed the Company's organization to accommodate the Company's business needs, and ensure its effectiveness. Talent Management remained one of the main focuses in 2023, starting with identifying the gap between business needs and existing human resources. MBSS focussed on developing the potential of internal human resources to provide opportunities for employees to develop and grow to ensure the sustainability of the organization by establishing a succession path for managerial positions and up.

Table of Average Training Hours in 2023 [404-1][F.22][F.22]

Locations	Gender	Total Training Hours	Employees Participant	Total Training
Official	Male	472	44	20
OffShore	Female	238	37	7
OnShore	Male	793	2,358	298
Onshore	Female	0	0	0
Locations	Ages	Total Training Hours	Employees Participant	Total Training
	51-60	3	1	1
OffShore	41-50	144,5	9	7
Olishore	31-40	315	36	17
	21- 30	211.5	34	9
Locations	Ages	Total Training Hours	Employees Participant	Total Training
	51-60	106	151	50
OnShore	41-50	210	267	49
Onshore	31-40	176	748	101
	21- 30	326	1192	98
Locations	Position Level	Total Training Hours	Employees Participant	Total Training
	Manager	131	11	6
OffShore	Supervisor	269	21	17
	Staff	310	49	9
OnShore	Officer	326	592	110
Onsilore	Rating	492	1176	188

# Diversity and Equality [F.18]

MBSS is committed to diversity of all kinds including gender, race, religion, age, and country of origin and this approach is reflected throughout the organization. MBSS is committed to strengthening diversity across MBSS's operational areas and its practices are incorporated in recruiting, talent development and benefit programs as well as other initiatives. In addition, the company also emphasizes on providing equal opportunities to all employees in developing their career path without any discrimination.

# Employee Composition by Gender and Position Level in 2023

Position Level	Female	Male
Board of Commissioners	1	
Board of Directors	2	1
Executive	1	1
Manager	4	15
Supervisor	6	33
Staff	48	48
Non Staff	1	20
Total	63	120
Ratio of Total Female Employees in 2023		34%

### **Employee Composition by Gender**

Description	2023	2022
Male	120	117
Female	63	50
Total*	183	165

### **Employee Composition by Ages**

Ages	2023	2022
51 - 60 Years old	12	6
41 - 50 Years old	29	30
31 - 40 Years old	78	75
21 - 30 Years old	64	56
Total*	183	165

<sup>\*</sup> Exclude the Board of Commissioners and Board of Directors



### Good Labor Practices (E18)(E19)

MBSS hires employees based on their merits and competencies without prejudice as to gender, religion or ethnicity. The company also provides equal opportunities to all employees, including ship crew, for training and education. To maintain the best crew, offers MBSS competitive remuneration compared to similar companies and provides scholarships to outstanding crew members.

Moreover, MBSS refuses all forms of forced labor, including child labor, and complies with prevailing labor regulations in all of its practices.



# Regional Minimum Wage [F.20]

As the company operates in different provinces, MBSS provides compensation for employees' work in accordance with the regional minimum wage (UMR) of each province. The table below shows the lowest work compensation of the employee in 2023 and the Provincial UMR set by the Government:

No.	Operational Area	Provincial UMR	Employee Work Compensation for the Lowest Position	Percentage
1	DKI Jakarta	Rp 4,900,798	Rp 4,902,000	0,02%
2	Kalimantan Selatan	Rp 3,149,977	Rp 4,495,250	42,71%
3	Kalimantan Timur	Rp 3,201,396	Rp 3,290,000	2,77%





# Innovation and Technology Development [F.26]

Innovation and technology development plays an important role in supporting the Company's business processes and adding value to the stakeholders. MBSS believes in utilizing Information Technology (IT) towards better productivity, control and record keeping in its operations. Some innovation and technology development taken are as follows:

## **MBSS Tracking System**

MBSS tugboats are equipped with Inmarsat® Tracking Devices that transmit a signal beacon on a regular basis to the Inmarsat Satellite. The device can also receive instruction signals from the end user sent through the Satellite.

The Satellite receives and sends signals from/ to the MBSS tracking devices on a regular basis. The satellite sends and receives signals and information to/from the Land Earth Station.

The Land Earth Station receives and sends the corresponding signal from/to the satellite. The Land Earth Station routes the data to/from the MBSS system.



MBSS receives data related to the vessel's location, speed, direction and environment conditions including weather, wind and sea current at that particular time and the information such as fuel consumption and engine rotation per minute (RPM). MBSS can also send instructions to the tracking device.

### Genta

Genta is a development of 'Loudspeaker', an e-learning application that was officially launched on February 13, 2023. The e-learning training method is expected to accommodate the needs of crew members who are unable to attend both online and onboard training. In this method, there are materials in the form of presentation slides, documents and videos. In addition, there is also information related to the world of shipping such as regulatory updates, innovations, and crew job vacancies. Further development will be done in the future so that Genta can accommodate training needs effectively and optimally.

## Enterprise Resource Planning (ERP)

MBSS ERP is an Enterprise Resource Planning (ERP) application designed to help MBSS integrate and manage various important aspects of its business. This system consists of various interrelated modules, such as finance, distribution, inventory, and human resources modules.

By using MBSS ERP, the Company can plan resources more effectively because this system allows different information about various aspects of the business to be accessed and integrated simultaneously. In addition, this system can also help reduce redundancies and save operational costs by minimizing manual activities.

Thus, ERP is a very useful medium for MBSS to speed up and improve the efficiency of its overall business operations.

# Safety Evaluation Of Services [F.27]



### **Safety Activities**

As part of providing safety in its services provided, MBSS consistently strives to fulfill and achieve key operational safety indicators as follows:

- Inspection, Commissioning and Monitoring
- Check the reliability of ship equipment and supplies on a regular basis in accordance with the Planned Maintenance System (PMS)
- Examination of safety devices and life saving every month
- Examination (pre start check) of vehicles and mobile equipment (e.g operational cars both at site and central offices)
- Testing of heavy equipment such as cranes and floating cranes
- Calibration of measuring instruments such as: multigas detector
- Examination and inspection of lifting and transport equipment and lifting tools
- Health and sanitation examination onboard ships, such as wet ball temperature index, indoor air quality, vessel water / sewage discharge quality, clean water quality, quality of drinking water, lighting, noise, etc.
- Examination of cleanliness and sanitation
- QSHE Internal Audit taken by personnel with specialized qualification both in the office and vessel
- External Audit from the assigned Certification Institution

Training, Awareness Raising, and Socialization Related to HSE, such as:

- Training of Trainers (TOT)
- Main Confined Space OHS Training
- General AK3 Training
- Hazard identification and risk assessment training
- First Aid Training & Cardiopulmonary Resuscitation (CPR)

## Waste Management [E.13][E.14]

MBSS ensures the shipping activities complied with the International Convention for the Prevention of Pollution from Ships (MARPOL), which regulates the prevention of pollution of the marine environment by ships from operational or accidental causes. It involves the non-hazardous and hazardous waste as well as air pollution generated from our fleet. Below is the waste data from our fleet's operational activities in 2023:



No.	Type Waste	Total	Unit	Description
1	Solid Waste	3,849	Kg	Non-hazardous waste consists of plastics, applied materials, liners, wrappers, crates, sinking paper materials, rags, glasses, metal, bottles and pottery.
2	Solid Waste - B3	1,642	Kg	Hazardous waste consists of hazardous and toxic
3	Liquid Waste - B3			waste (in accordance with MARPOL 73/78 and/or Government Regulation Number 18 of 1999.

### Certification

All of MBSS' crew are certified in line with SEACOM regulations, and have received safety training induction supported by frequent inspections and refreshment training.

## Impact of Services [F.28]

As a company that engaged in maritime transportation and transshipment for bulk materials, particularly coal, the Company has provided positive impacts for the society.

## Total Recalled Products (E29)

MBSS is a company that provides services, therefore information regarding the recalled products is not relevant to the business of MBSS.



Sustainability Report

## Sharing is Caring

Since it was first established in 1994, MBSS has always made efforts to grow together with its customers, partners and the Indonesian people so as to advance together. As MBSS spread its wings, there emerged the desire to give back more to the communities who had supported our growth in the areas where we operate. Therefore, MBSS established a corporate social responsibility (CSR) program that aims to nurture good relations with the community and advance local residence, so that we can grow together.

## Our Approach [F.23]

MBSS' programs comprise 4 CSR Pillars: Health, Education, Community Development and the Environmental programs tailored to the needs of the community in the company's operating areas. In carrying out its programs, MBSS always adheres to the principle of cooperation with local institutions and governments, so that parties can work together and provide benefits to the community as well as other stakeholders. Implemented activities are monitored and evaluated by the company to ensure that the stakeholders enjoy benefits.

# Corporate Social Responsibility (CSR) Activities [5.25]

Throughout 2023, MBSS has implemented corporate social responsibility (CSR) activities that are in line with the Sustainable Development Goals/SDGs) in Indonesia. This was taken as part of MBSS' care and positive contribution to the communities around the Company's operational areas.



## "Give the Gift of Live" Blood Donation

The Blood Donation was held on September 21, 2023, at Autograph Tower 73rd Floor. The blood donation was carried out in collaboration with PMI DKI Jakarta marking the 10th year of cooperation (March 20, 2014 at Graha Irama - September 21, 2023 at Autograph tower). In the event, there were 185 prospective donors registered and managed to donate 144 blood bags. The Blood Donation activity was facilitated by 25 Daidan Group donor committees and 15 PMI Jakarta mobile donor crews.



# Jaring MBSS Untuk Nelayan Berdaya 2023

Jaring MBSS Untuk Nelayan Berdaya was an continuation of the CSR Program for Fishermen of Pasir Mayang Tanah Grogot Village who previously received assistance in phase I and II (2020-2022). This program targeted fishermen communities who had to survive in the midst of declining incomes and rising prices of basic necessities and scarcity of fishing gear (fish and shrimp nets in Paser District). As of December 2023, 175 nets have been handed over with total distribution from 2020-2023 amounted to 1,065 nets.



## **New Reefs for Better Oceans**

MBSS-Daidan, BPSPL Makassar, Marine Office of North Sulawesi Province, Ok Dive, transplanted coral reefs at the Soropia-Konawe Coral Stock Center for the second consecutive year, involved the placement of 200 new reef spiders and 4 VARs across 450 m2 of substrate.

## Skill Improvement Training for Kolaka Mangrove Activists

MBSS-Daidan Group collaborated with BPSPL Makassar, Universitas 19 November (USN) Kolaka, Kolaka Marine and Fisheries Service, SMKN 5 Kolaka, Tahaka Village and Pucuk Mekar Tahaka Mangrove Activists to conduct a training on improving the skills of Kolaka mangrove activists. The five presenters were lecturers from the Faculty of Marine Science at USN Kolaka, the Head of the Marine Service at USN Kolaka, and the Tahaka Mangrove Activists.



90 participants were students as well as mangrove activist communities in Kolaka. five presenters were lecturers from the Faculty of Marine Science USN Kolaka, Head of the Kolaka Marine and Fisheries Service and experts from BPSPL Makassar. This training was a follow-up action to the planting of 5.000 mangroves to rehabilitate mangrove forests in Kolaka as well as conducting new plantings on mud beaches that were threatened by abrasion.





# MBSS Cerdaskan Anak Bangsa Batch XII 2023

MBSS Cerdaskan Anak Bangsa 2023 scholarship has captured 51 outstanding students from xx62 applicants. 29 students are children of the Sea Crew while 22 students are Land Crews from all over the country, consisting of 27 elementary school students, 13 junior high school students and 11 high school students. This program aims to encourage high achieving students to continue to be enthusiastic about maintaining their academic achievements for a better future.



# Mangroves for a better tomorrow

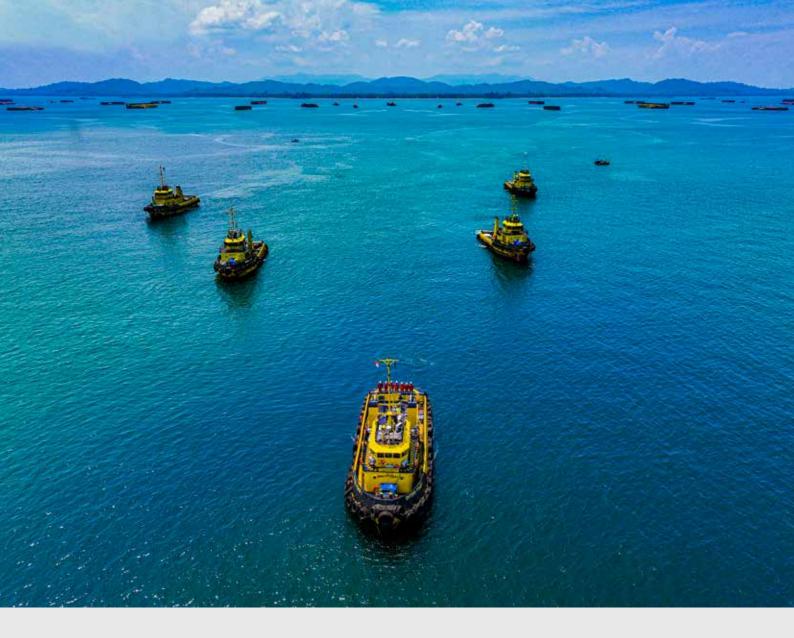
The Company always strives to participate in the conservation and rehabilitation of mangrove forests as a support for marine ecosystems and carbon sequestration. In addition, the Company also wants to create a joint educational tool in raising awareness of the importance of mangroves as a support for marine ecosystems. As one of its social responsibility actions, the Company collaborated with communities and stakeholders to increase mangrove forest cover in Kolaka. Below is the Company's collaboration partners in mangrove forest rehabilitation:

Year	Government Partner	Other Companies Partners	Institution Partners	Other Partners
2018	-	Cotrans Asia, KLS, SBA	TKBM Sumber Karya	Villagers of Pasir Mayang village as seed provider and planting implementer
2019	-	Cotrans Asia	-	Villagers Desa Pasir Mayang, Janjudan Tanah Merah as seed provider and (planting implementer)
2020	-	Cotrans Asia	-	Villagers Desa Pasir Mayang, Janjudan Tanah Merah as seedling provider and planting implementer
2022	BPSPL Makkasar, KKP Kab. Kolaka, Pemerintah Desa Tahoa	-	Pucuk Mekar Tahoa Mangrove Activist Group (Planting & Maintenance Organizer)	Universitas Sembilan Belas November Kolaka
2023	BPSPL Makkasar, Dinas Kelautan Kab. Kolaka, Pemerintah Desa Tahoa, Dinas Kelautan Prov. Sultra.	Kemala Shipping, Gelly, Daidan Group	Pucuk Mekar Tahoa Mangrove Activist Group (Planting & Maintenance Organizer), Sembilan Belas November University, Kolaka, University of Muhammadiyah Kendari, OK Dive Kendari.	MKN 5 Kolaka, SMPN 1 Kolaka, GANN Kolaka community organization

Sustainability Report

### **Table of CSR Activities in 2023**

No.	CSR Activity	SDGs	Description	Achievement	
1	CSR - Jaring untuk Nelayan Sejahtera 2023	1 TANPA KEMISKINAN 小文本本本	CSR Jaring for prosperous fishermen is net assistance for fishermen in Pasir Mayang Village who are experiencing difficulties in obtaining nets for fishing during and after Covid-19	Throughout 2020 to 2023 MBSS has distributed 1065 nets.	
2	CSR - Mangrove untuk esok yang lebih baik	14 MATE ACTION	Mangrove Planting collaborates with local communities and local stakeholders to maintain existing mangrove forests and replant damaged mangroves.  In 2023 MBSS will plant 2500 mangroves on the Kolaka coast has planted 5000 mangroves in Kolaka in the last 2 years. MBSS planted 10,500 mangroves since 2018.		
3	CSR - Blood Donation 2023	3 RESCHASAN VANI IAN 1910 RESCHASION VANI IAN 1910 VANI IA	Blood donation has been an ongoing activity of the Company since 2014 to help fulfill PMI's blood stock.	Facilitated 185 potential donors and succeeded in collecting 144 bags of blood from various groups.	
4	CSR - Coral reef transplantation	14 MATE ACTION	MBSS coral reef transplant activities were carried out at the Bokori stock Center, a research area belonging to the Ministry of Maritime Affairs and Fisheries in Southeast Sulawesi.	In the Bokori Area in 2023, 200 spiders have been added with new coral seeds spread on 200m2 of substrate, in the last two years MBSS has carried out transplants with 450 spiders in Bokori, and 300m2 in the Seribu Islands in 2021.	
5	CSR - MBSS Cerdaskan Anak Bangsa batch XII 2023 Scholarship	4 PENDIDIKAN BERMUTU	Scholarships for children of sea crew and non- staff employees who have good academic achievements from all over Indonesia	In 2023 the MBSS Scholarship to Smarten the Nation's Children has reached its XIIth Batch by distributing scholarships to 51 outstanding students from all over Indonesia	
6	CSR- Mangrove Forest Rehabilitation Management Training	17 REMITMAN THE NUMBER CAPAI THE NUMBER	This training is a follow-up action to planting 5000 mangroves to rehabilitate mangrove forests in Kolaka and carry out planting	MBSS – Daidan Group collaborated with BPSPL Makassar, 19 November University (USN) Kolaka, Kolaka Maritime and Fisheries Service, SMKN 5 Kolaka, Tahoa Village and Mangrove Activists Pucuk Mekar Tahoa conducted Skills Improvement Training for Kolaka Mangrove Activists.  90 Participants are Students and Students as well as the Mangrove Activist Community in Kolaka. The five presenters presented were lecturers from the USN Kolaka Faculty of Marine Sciences, Head of the Kolaka Maritime and Fisheries Service and Experts from BPSPL Makassar.	



# Complaint Reporting for Stakeholders [524]

The Company has provided a means for external stakeholders such as the communities and internal stakeholders to submit any complaints. The complaint mechanism can be carried out through various platforms as follows:

#### 1. Environmental and Social Issues

Complaints about the CSR activities can be submitted to the CSR team to the Company with email address tito.prasetya@mbss.co.id

### 2. Customer Complaint

Customer can submit their input or complaint to the Marketing team to the Company with email address marketing@mbss.co.id

### 3. Code of Conduct Violation Issues

Complaints regarding the possible violations of code of conduct, and indications/incidents of fraud can report it through the whistleblowing system (WBS).

In 2023, the Company did not receive any complaints on issues as stated above.

Pernyataan Penggunaan Statement of use	PT Mitrabahtera Segara Sejati Tbk telah melaporkan informasi yang dikutip dalam indeks konten GRI ini untuk periode 1 Januari - 31 Desember 2023 dengan mengacu pada Standar GRI.  PT Mitrabahtera Segara Sejati Tbk has reported the information cited in this GRI content index for the period January 1 - December 31, 2023 with reference to the GRI Standards.
GRI 1 digunakan	GRI 1: Landasan 2021
GRI 1 used	GRI 1: Foundation 2021

STANDAR GRI GRI STANDARD	PENGUNGKAPAN DISCLOSURE
GRI 2: Pengungkapan Umum 2021 GRI 2: General Disclosures 2021	2-1 Rincian Organisasi / Organizational details
GHI 2. GENETAL DISCISSARS 2021	2-2 Entitas yang dicantumkan dalam pelaporan keberlanjutan organisasi / Entities included in the organization's sustainability reporting
	2-3 Periode, frekuensi, dan titik kontak pelaporan / Reporting period, frequency and contact point
	2-4 Penyajian kembali informasi / Restatements of information
	2-5 Penjaminan eksternal / External assurance
	2-6 Kegiatan, rantai nilai dan hubungan bisnis lain / Activities, value chain and other business relationships
	2-7 Karyawan / Employees
	2-8 Pekerja yang bukan karyawan / Workers who are not employees
	2-9 Struktur dan komposisi tata kelola / Governance structure and composition
	2-10 Nominasi dan pemlihan badan tata kelola tertinggi / Nomination and selection of the highest governance body
	2-11 Kepada badan tata kelola tertinggi / Chair of the highest governance body
	2-12 Peran badan tata kelola tertinggi dalam mengawasi pengelolaan dampak / Role of the highest governance body in overseeing the management of impacts
	2-13 Pembagian tanggung jawab untuk mengelola dampak / Delegation of responsibility for managing impacts
	2-14 Peran badan tata kelola tertinggi dalam pelaporan keberlanjutan / Role of the highest governance body in sustainability reporting
	2-15 Benturan kepentingan / Conflicts of interest
	2-16 Komunikasi yang menjadi perhatian penting / Communication of critical concerns
	2-17 Pengetahuan kolektif dari badan tata kelola tertinggi / Collective knowledge of the highest governance body
	2-18 Evaluasi kinerja badan tata kelola tertinggi / Evaluation of the performance of the highest governance body
	2-19 Kebijakan remunerasi / Remuneration policies
	2-20 Proses untuk menentukan remunerasi / Process to determine remuneration
	2-21 Rasio jumlah kompensasi tahunan / Annual total compensation ratio
	2-22 Pernyataan strategi pengembangan berkelanjutan / Statement on sustainable development strategy
	2-23 Komitmen kebijakan / Policy commitments
	2-24 Menanamkan komitmen kebijakan / Embedding policy commitments
	2-25 Proses untuk memulihkan dampak negatif / Processes to remediate negative impacts
	2-26 Mekanisme untuk meminta saran dan menyampaikan kekhawatiran / Mechanisms for seeking advice and raising concerns
	2-27 Kepatuhan terhadap hukum dan peraturan / Compliance with laws and regulations
	2-28 Keanggotaan asosiasi / Membership associations
	2-29 Pendekatan terhadap pelibatan pemangku kepentingan / Approach to stakeholder engagement
	2-30 Perjanjian kerja bersama / Collective bargaining agreements
GRI 3: Topik Materiak 2021 GRI 3: Material Topics 2021	3-1 Proses untuk menentukan topik material / Process to determine material topics
3-2 Daftar topik material / List of material topics	
	3-3 Pengelolaan topik material / Management of material topics

Standar GRI	Penyajian di Laporan Keberlanjutan Sustainability Reporting System			
GRI Standards	No.	Judul Disclosure Title		
GRI 201 Kinerja Ekonomi Economic Performance	201-1	Nilai ekonomi langsung yang dihasilkan dan didistribusikan Direct economic value generated and distributed		
<b>GRI 301</b> Bahan <i>Materials</i>	301-1	Bahan yang digunakan berdasarkan berat atau volume Materials used by weight or volume		
GRI 302 Energi Energy	302-1	Konsumsi Energi di dalam Perusahaan Energy consumption within the organization		
<b>GRI 303</b> Air <i>Water</i>	303-1	Penggunaan air berdasarkan sumber Water withdrawal by source		
GRI 305 Emisi Emissions	305-4	Intensitas emisi GRK GHG emissionsi intensity		
GRI 306 Limbah & Sampah Effluents & Waste	306-2	Sampah berdasarkan jenis dan metode pembuangan Waste by type and disposal method		
GRI 404 Pelatihan & Pendidikan Training & Education	404-1	Rata-rata jam pelatihan per tahun per karyawan Average hours of training per year per employee		
GRI 405 Keberagaman & Kesempatan yang	405-1	Keberagaman badan tata kelola dan karyawan Diversity of governance bodies and employees		
Sama Diversity & Equal Opportunity				
Masyarakat Setempat Local Communities  program pengembangan Operations with local community engagement, implement programs  413-2  Kegiatan operasional dengan dampak nyata dan pengada masyarakat sekitar		Operations with local community engagement, impact assessment, and		
		Operations with significant actual and potential negative impacts on		

NI	Nama Indeks
No.	Index Name
A.1	Strategi Keberlanjutan An Explanation on Sustainability Strategies Penjelasan Strategi Keberlanjutan
B.1 B.2 B.3	Ikhtisar Kinerja Keberlanjutan An Overview of the Sustainability Performance Aspect Ikhtisar Kinerja Ekonomi Economic Performance Ikhtisar Kinerja Lingkungan Hidup Environment Performance Review Ikhtisar Kinerja Sosial Social Performance Review
C.1 C.2 C.3 C.4 C.5 C.6	Profil Perusahaan Company Profile Visi, Misi, dan Nilai Keberlanjutan Sustainability Vision, Mission and Values Alamat Perusahaan Company Address Skala Perusahaan Company Seale Produk, Layanan, dan Kegiatan Usaha Yang Dijalankan Product, Services and Business Activities Keanggotaan Pada Asosiasi Membership in Association Perubahan Organisasi Bersifat Signifikan Significant Organization Changes
D.1	Penjelasan Direksi Explanation on the Board of Directors Penjelasan Direksi Explanation on the Board of Directors
E.1 E.2 E.3 E.4 E.5	Tata Kelola Keberlanjutan Sustainability Corporate Governance Penanggungjawab Penerapan Keuangan Berkelanjutan Sustainability Finance Implementation Responsibility Pengembangan Kompetensi Terkait Keuangan Berkelanjutan Competencies development for sustainability on members of the Board of Directors Penilaian Risiko Atas Penerapan Keuangan Berkelanjutan Risk Assessment for the Implementation of Sustainable Finance Hubungan Dengan Pemangku Kepentingan Relations with Stakeholders Permasalahan Terhadap Penerapan Keuangan Berkelanjutan Issued Regarding Implementation of Sustainable Finance
F.1	Kinerja Keberlanjutan Sustainability Performance Kegiatan Membangun Budaya Keberlanjutan Activities to Build a Sustainability Culture
F.2 F.3	Kinerja Ekonomi Economic Performance Perbandingan Target dan Kinerja Produksi, Portofolio, Target Pembiayaan, atau Investasi, Pendapatan dan Laba Rugi A comparison of production targets and performance, portfolios, financing targets, or investments, revenues and profits/losses Perbandingan Target dan Kinerja Portofolio, Target Pembiayaan, atau Investasi Pada Instrumen Keuangan atau Proyek Yang Sejalan A comparison of production targets and performance, portfolios, financing targets, or

No.	Nama Indeks Index Name
F.4	Kinerja Lingkungan Environment Performance Umum General Biaya Lingkungan Hidup Environmental Cost Incurred
F.5	Aspek Material Material Aspect Penggunaan Material Yang Ramah Lingkungan A description of the use of environmentally friendly materials, for example the use of recycled materials
F.6 F.7	Aspek Energi Energy Aspect Jumlah dan Intensitas Energi Yang Digunakan The amount and intensity of energy used; Upaya dan Pencapaian Efisiensi Energi dan Penggunaan Energi Terbarukan Efforts and achievements of energy efficiency, including renewable energy sources
F.8	Aspek Air Water Aspect Penggunaan Air Water Usage
F.9 F.10	Aspek Keanekaragaman Hayati Biodiversity Aspect Dampak Dari Wilayah Operasional Yang Dekat atau Berada Di Daerah Konservasi atau Memiliki Keanekaragaman Hayati Impacts of operational areas that are near or in conservation area Usaha Konservasi Keanekaragaman Hayati Efforts to conserve biodiversity
F.11 F.12	Aspek Emisi Emissions Aspect Jumlah dan Intensitas Emisi Yang Dihasilkan Berdasarkan Jenisnya Amount and Intensity of Emissions Produced by Type Upaya dan Pencapaian Pengurangan Emisi Yang Dilakukan Emission Reduction Efforts and Achievements Made
F.13 F.14 F.15	Aspek Limbah Dan Efluen Waste and Effluents Aspect Jumlah Limbah dan Efluen Yang Dihasilkan Berdasarkan Jenis Number and intensity of emissions by type Mekanisme Pengelolaan Limbah dan Efluen Waste and effluent management mechanisms Tumpahan Yang Terjadi (Jika Ada) Spill That Happenes (if any)
F.16	Aspek Pengaduan Terkait Lingkungan Hidup Aspects of Complaints Related to the Environment Jumlah dan Materi Pengaduan Lingkungan Hidup Yang Diterima Dan Diselesaikan The number and content of environmental complaints that were received and solved
F.17	Kinerja Sosial Social Performance Komitmen LJK, Emiten, atau Perusahaan Publik Untuk Memberikan Layanan Atas Produk dan/atau Jasa Yang Setara Kepada Konsumen Commitment of LJK, Issuer, or Public Company to Provide Equal Service for Products and / or Services to Consumers

Sustainability Report

No. Nama Indeks Index Name

	Aspek Ketenagakerjaan Employment Aspect
F.18	Kesetaraan Kesempatan Bekerja Equal Opportunity to Work
F.19	Tenaga Kerja Anak dan Tenaga Kerja Paksa Child Labor and Forced Labor
F.20	Upah Minimum Regional Regional Minimum Wages
F.21	Lingkungan Bekerja Yang Layak Dan Aman
F.22	Decent and safe working environment Pelatihan dan Pengembangan Kemampuan Pegawai Training and Capacity Building for Employees
	Aspek Masyarakat
F.23	Community Aspect Dampak Operasi Terhadap Masyarakat Sekitar
	The Impact of Operations on the Surrounding Community Impact of Operations of The Surrounding Community
F24	Impact of Operations of The Surrounding Community
F.24	Pengaduan Masyarakat Public Complaints
F.25	Kegiatan Tanggung Jawab Sosial Lingkungan (TJSL) Environmental Social Responsibility (TJSL) Activities
	Tanggung Jawab Pengembangan Produk/Jasa Berkelanjutan Responsibility for Sustainable Product / Service Development
F.26	Inovasi dan Pengembangan Produk/Jasa Keuangan berkelanjutan Innovation and Sustainable Financial Product / Service Development
F.27	Produk/Jasa Yang Sudah Dievaluasi Keamanannya Bagi Pelanggan
F.28	Products / services that have been evaluated for safety for customers  Dampak Produk/Jasa  Product (Service Incompt)
F.29	Product / Service Impact Jumlah Produk Yang Ditarik Kembali
F.30	Number of Products Withdrawn Back Survei Kepuasan Pelanggan Terhadap Produk dan/atau Jasa Keuangan Berkelanjutan
1.50	Customer Satisfaction Survey of Sustainable Financial Products and / or Services
	<b>Lain-lain</b> Others
G.1	Verifikasi Tertulis Dari Pihak Independen, Jika Ada Written Verification From an Independent Party, If Any
G.2	Surat Pernyataan Anggota Direksi dan Anggota Dewan Komisaris Tentang Tanggung Jawab Atas Laporan Keberlanjutan Statement of Members of the Board of Directors and Members of the Board of
	Commissioners regarding the Responsibility for Sustainability Reporting
G.3	Lembar Umpan Balik Feedback Sheet
G.4	Tanggapan Terhadap Umpan Balik Laporan Tahun Sebelumnya Responses to Previous Year's Report Feedback
G.5	Daftar Pengungkapan Sesuai POJK 51/2017 List of Disclosures in Accordance with POJK 51/2017

## Lembar Umpan Balik Feedback Form

Laporan Keberlanjutan 2022 PT Mitrabahtera Segara Sejati Tbk (MBSS) memberikan gambaran kinerja keuangan dan keberlanjutan. Kami mengharapkan kritik dan saran dari pemangku kepentingan terkait Laporan Keberlanjutan ini dengan mengirim formulir ini melalui email atau pos.

The 2022 Sustainability Report of PT Mitrabahtera Segara Sejati Tbk (MBSS) provides an overview of regarding performance and sustainability. We welcome feedback and suggestions from stakeholders regarding this Sustainability Report by sending this form via email or mail.

Golongan Pemangku Kepentingan Stakeholders Group				
Pemegang Saham Masyarakat Nasabah Shareholders Community Custome			Media Ma Mass Med	
	ah, Regulator, Legi nent, Regulator, Le			
Lain-lain, mohon sebutkan other, please state				
Mohon pilih jawaban berikut yang paling sesuai dengan perta Please choose the most appropriate answer that suit with the				
<ol> <li>Laporan ini bermanfaat bagi Anda.         This report is useful to you.     </li> <li>Laporan ini sudah mengambarkan kinerja LJK dalam pembangunan berkelanjutan.         This report describe Company's performance in sustainability development.     </li> <li>Mohon berikan penilaian atas tingkat aspek material yang appropriate periodikan penilaian atas tingkat aspek material yang appropriate periodikan penilaian atas tingkat aspek material yang appropriate periodikan penilaian atas tingkat aspek material yang appropriate penilaian atas tingkat appropriate penilaian atas tingka</li></ol>	enting s/d 6=pali deemed as imp	Yes  nurut andang penting	g). the susta	
Kinerja Ekonomi Economic Performance Kepegawaian Employment Kesehatan dan Keselamatan Kerja Health and Safety Pendidikan dan Pelatihan Education and Training Keanekaragaman dan Kesempatan Setara Diversity and Equal Opportunity Privasi Pelanggan Costumer's Privacy Lain-lain		3	4	5

## Lembar Umpan Balik Feedback Form

Mohon berikan saran/usul/komentar Anda atas laporan ini: Please provide advice/suggestion/comments on this report statements:

Terima kasih atas partisipasi Anda. Mohon agar lembar umpan balik ini dikirimkan kembali ke alamat: Thank you for your participation. Kindly send this feedback form to address follows:



### **Kantor Pusat**

Head Office Autograph Tower Thamrin Nine Complex Jl. MH. Thamrin No. 10 Tanah Abang, Jakarta 10230 Tel.: +6221 60603688

www.mbss.co.id

